# **CITY OF MANCHESTER PCSOs**

The purpose of this presentation is to provide an overview in relation to:

- PCSO numbers across Greater Manchester; and in particular in the City of Manchester;
- the formula used for PCSO resource allocation; and
- the role of Travel Safe Police PCSOs **CI Butt**



# ROLE OF PCSOs

Integral part of Neighbourhood Policing providing :

- Reassurance,
- Community Contact,
- Problem Solving
- City of Manchester (COM) 26% of GMP Total Establishment
- Austerity removal of ring fenced funding 2013 need to save 134 million
- City Of Manchester now represents 20% of GMPs total Establishment
- Reduction in posts between 2014-2017



# PCSO Resource Allocation Formula

- Historically allocated to divisions based on crime and incident demand formula
- New formula aligned with principles of Target Operation Model
- Focus on deprivation and vulnerability in addition to crime and incident data
  - Including Burglary, Criminal Damage, ASB
    Vulnerability

Slide 3



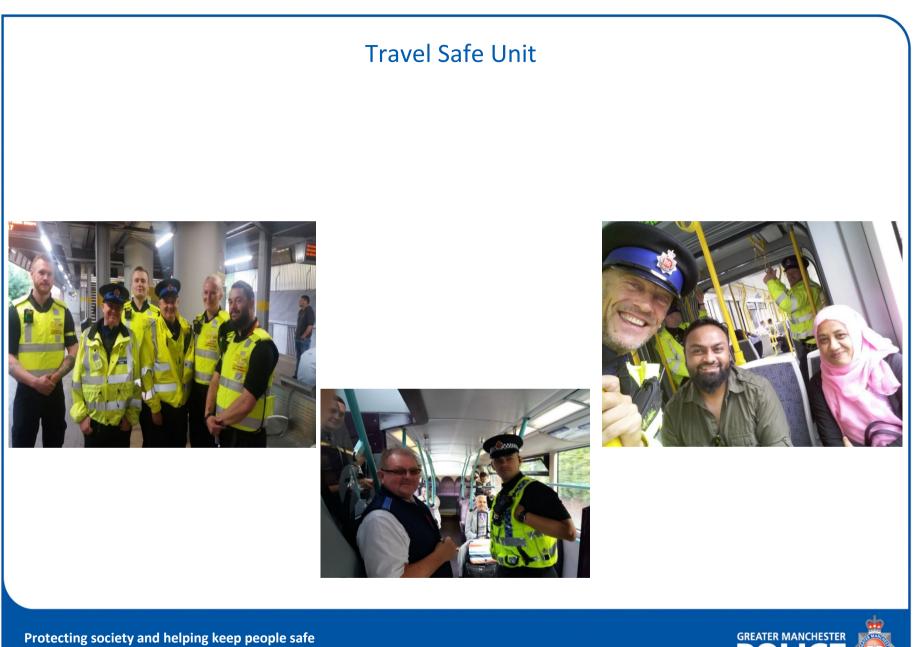
#### **Travel Safe Partnership**

- The Travel Safe Partnership launched in April 2015
- Aim:
  - To improve and enhance levels of capable guardianship, protect vulnerable persons and reduce levels of crime across the Greater Manchester transport network
- Objectives:
  - Reduce all aspects of transport related crime and anti-social behaviour
  - Improve safety of passengers and transport staff and drivers
  - Reduce fare evasion and ticket fraud
  - Protect transport vehicles and facilities
  - Tackle terrorism and hate related crime



# Workforce Mix

- Increased deployment capacity and intelligence led operations
- TSU is dedicated to support the public transport network and operators
- Increased efficiency and effectiveness in addressing crime and ASB on the public transport system
- Build closer links with LPTs
- Restorative Justice and Civil Injunctions\*
- Ability to better protect vulnerable persons & potential CSE victims

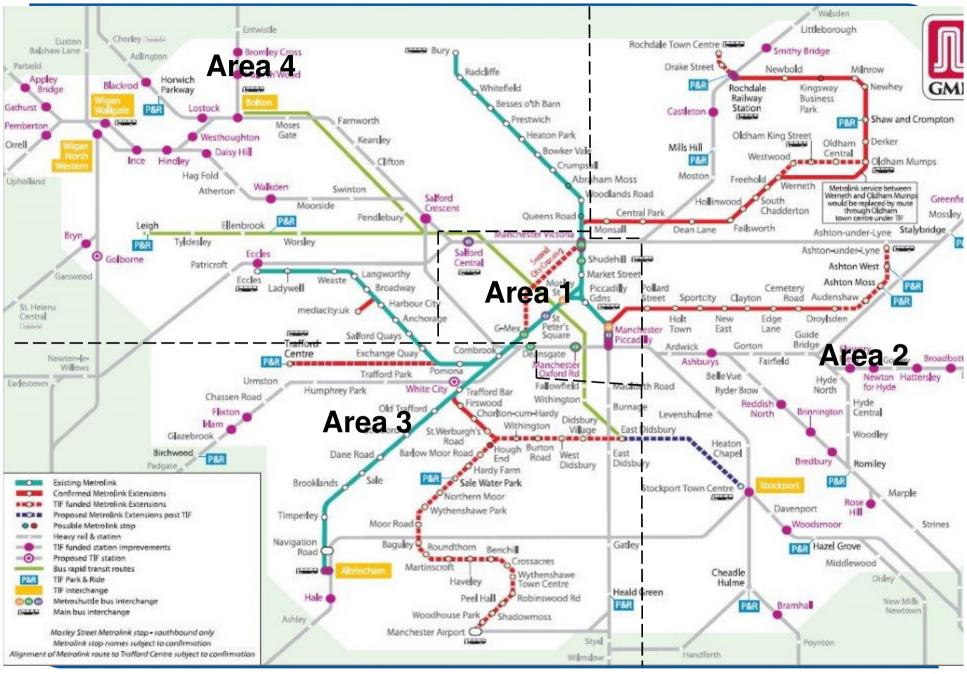




# **Contribution of Travel Safe PCSOs**

- Travel Safe PCSOs will increase capacity to tackle and prevent crime and anti-social behaviour by:
  - Ensuring a high profile, visible uniformed presence
  - Patrolling in hotspot areas, gathering intelligence, identifying offenders, and providing public reassurance
  - Engaging with the public to identify problems, and to educate and inform on safety and crime prevention
  - Working in partnership to facilitate effective problem-solving
- Travel Safe PCSOs will support:
  - delivery against the existing Travel Safe aims and objectives
  - existing TSU officers / partner resources
  - Mitigation against the anticipated challenges for the transport network





RESTRICTED

#### **Daily Duties Profile**

PATROL •Conducting high visibility uniformed patrol on the transport networks

 PROBLEM SOLVING
 Working with communities, partners, third sector and LPTs to solve community, crime & ASB problems

INTELLIGENCE •Gathering intelligence on criminals using the transport networks •Using intelligence to support problem solving activities

•Preparing for and participating in police & partner led operations



ENGAGEMENT
 Building and maintaining community relationships, speaking with passengers

EDUCATION •Educating communities (inc passengers, transport workers, young people) on crime & ASB problems and prevention

#### INVESTIGATION

Conducting initial investigation of crimes & incidents
 Preserving scenes and taking appropriate action
 Providing care to victims and witnesses
 Ensuring a Victim-Focus is in place at all times

CUSTODY • Preparing and presenting case materials • Presenting evidence in court and at other hearings

ENFORCEMENT • Maintaining community safety through engagement • Issuing penalty notices as appropriate

INCIDENT MANAGEMENT • Taking initial control of incidents and taking appropriate actions to deal with and record correctly • Responding promptly and providing appropriate support with colleagues at incidents



# **Tasking & Coordination**

- Linked to Force Hub / Pacesetter for spontaneous responses.
- Developing stronger relationships with Divisional Hubs to ensure Travel Safe Unit are able to support where appropriate.
- Work with Force Coordination Centre to support key / major events. (Park Life, Cat C Football Fixtures)
- Provide visibility across transport hubs when policing stance is increased following acts of terrorism (within UK and Europe).
- Working within TOM Principles Place-based, Problem Solving & Partnership Approach to Threat, Risk and Harm.



#### In summary...

- TSU patrols and operations cover the public transport network in the entire GMP force area
- People who engage in criminal activity often use public transport,
- Building stronger links with Divisions will lead to better intelligence gathering and detection of crime.
- Trigger plans on all divisions relating to Operation Phoenix
- Attendance of Partnership meeting on divisions



